**Full Name: Yemin Lou (Iris) E-mail**: [irislou321@gmail.com](mailto:irislou321@gmail.com) **Cell**: 702-945-6138

## ---------------------------------------------------------------------------------------------------------------------------

**Additional Contact Details:**

* Address: [1184 Silver Stone Way, Las Vegas](https://www.google.com/maps/search/1184+Silver+Stone+Way,+Las+Vegas?entry=gmail&source=g), 89123
* Birth date:  March 21, 1985;
* Place of Birth: Shanghai, China

**Languages skills:**

* English
* Mandarin
* Shanghainese
* Cantonese

**Summary**

* Experienced table games dealer successful at building customer loyalty by engaging guests during play to optimize their casino experience. Seeks a position with a top-performing casino. Committed to keeping casino operations running smoothly and maintaining a high level of guest satisfaction.

**Accomplishments**

* Provide a high level of customer service and promote a positive attitude to create a fun and entertaining experience in accordance with established policies and procedures.

**Experience**

|  |  |  |
| --- | --- | --- |
| **Casino Name** | **Start Date** | **End Date** |
| Gold Coast Casino | 2016/7 | 2016/11 |
| Lucky Dragon Casino | 2016/11 | 2018/1 |
| Bally’s Casino | 2018/5 | 2018/10 |
| Aria casino | 2018/10 | 2020/8 |

**Table Games dealer Skill Set**

* Baccarat
* Blackjack
* Pai Gow Poker
* Roulette